



## FAQ



*Here is some additional information regarding the process of shipping Fulton Grove wine. If you have other questions or specific requests, please feel free to send us an email anytime.*

[fultongrovewinery@gmail.com](mailto:fultongrovewinery@gmail.com)

~ Your email invoice will include applicable discounts as well as shipping charges based on the address provided. Please be patient, our responses are not automated, but should occur promptly the following business day.

~ Case discount is 10%

~ Cases can be mixed

~ Payment types accepted: Visa, MasterCard, Discover and American Express

~ Payments are conveniently made via secure online processing through © Square, Inc. using encrypted and layered security processes. You can find more information on their security measures by visiting their site here: [Square Security](#)

### Additional shipping details:

~ We ship with FedEx, tracking number will be provided via email

~ Receiver must be at least 21-years of age and present (at the work or home address you've provided) at time of delivery to sign for packages containing alcohol.

~ You can arrange for package to be held at a FedEx location near you for pick up, or sent to an alternate address.

~ Packages within Ohio typically arrive the following business day

~ Shipping charges are calculated by FedEx specific to order details, here are some rough estimates typical to our shipments.

<b>STANDARD SHIPPING CHART</b>	
<i>PER BOTTLE SHIPPING</i>	<b>Standard Ground</b>
<b>One to Two Bottles</b>	\$13.00
<b>Three to Six Bottles</b>	\$19.50
<b>Seven to Nine Bottles</b>	\$26.00
<b>Ten to Twelve Bottles</b>	\$32.00